



# Village of Stirling

## Bill Payment Options



### Electronic Funds Transfers (EFTs)

- Through the banking mobile app on your phone or through the bank website, add the Stirling (Village of) as a payee. Please make sure it's Stirling, Alberta, not Stirling, Ontario!
- If you are paying your Utility Invoice, use your Utility Account number located at both the top, left-hand corner as well as the bottom of your invoice.
- If you are making a payment on your Taxes, use the Roll Number located at the top, left-hand corner as well as the bottom right-hand side of your Taxation Notice & Property Assessment.
- If you have a bulk water invoice that you would like to pay, choose the Stirling (Village of) Utility/Water Account and use your Account number.

\* Please contact the Village Office if you need help finding your account number(s), or if you are having trouble adding us as a payee through your bank \*

### Mastercard or Visa

- Contact the Village Office and we will process your payment over the phone and send you the receipt.

### Cash and Cheques

- Cheques and cash can be mailed to the Office: P.O. Box 360, Stirling, AB, T0K 2E0
- Cheques and cash can also be deposited through the mail slot located to the left of the Office door. Staff check the drop box multiple times each day.
  - o Please note that the drop box can stick – [make sure that the envelope is pushed all the way down and out of reach.](#)

### WIPP

- The Village offers a Water Installment Payment Program. Residents fill in a form and provide their banking information which authorizes the Village to withdraw the Utility payment from their bank account on the 15<sup>th</sup> of each month (or the next business day).



### TIPP

- The Village offers a Tax Installment Payment Program. Residents fill in a form and provide their banking information which authorizes the Village to withdraw a monthly Tax payment from their bank account on the 15<sup>th</sup> of each month (or the next business day).
- The goal of the program is to have your taxes at a \$0.00 balance by the end of each calendar year. Monthly payments are calculated by taking the most current Taxation Notice and Property Assessment amount at the beginning of each calendar year and dividing it over 12 months.
  - o If you wish to start the program now, call the Office and we can calculate what your payments would be.

THE VILLAGE IS UNABLE TO ACCEPT E-TRANSFERS  
OR AUTOMATIC CREDIT CARD TRANSACTIONS

If you have any questions or concerns with payment options, please call the Village Office at 403-756-3379 or email us at [office@stirling.ca](mailto:office@stirling.ca). We are working Monday to Friday, 8am – 4pm. Together, we'll come up with an arrangement that works for everyone.