

# SERVICE CANADA

## READY TO HELP



We are ready to help Canadians through the COVID-19 outbreak. Find financial help during COVID-19: [Covid-benefits.alpha.canada.ca/en/start](https://www.alpha.canada.ca/en/start)

### EMPLOYMENT INSURANCE (EI) PROGRAM

We made temporary changes to the Employment Insurance (EI) program to better support Canadians who need financial assistance. For claims starting between September 26, 2021 and November 20, 2021, the minimum benefit rate for EI clients is \$300 per week before taxes in most cases.

<https://bit.ly/3aGavD2> 1-800-206-7218

### CANADA RECOVERY BENEFIT (CRB)

The Canada Recovery Benefit provides support to eligible workers who:

- are not employed or self-employed for reasons related to COVID-19 or have had their income reduced by at least 50% due to COVID-19;
- are not eligible for Employment Insurance (EI).

If you apply on or after July 18, 2021 or if you received this benefit for 42 weeks, you can receive \$300 (\$270 after taxes withheld) per week. If you applied before July 18, 2021, you can receive \$500 (\$450 after taxes withheld) for 42 weeks. This benefit is available for 54 weeks until October 23, 2021.

<https://bit.ly/2I0Ub5d> 1-800-959-8281

### CANADA RECOVERY SICKNESS BENEFIT (CRSB)

The CRSB provides \$500 (\$450 after taxes withheld) per week for up to a maximum of four weeks, for workers who:

- Are unable to work for at least 50% of the week because they contracted COVID-19;
- Are self-isolated for reasons related to COVID-19;
- Have underlying conditions, are undergoing treatments or have contracted other sicknesses that, in the opinion of a medical practitioner, nurse practitioner, person in authority, government or public health authority, would make them more susceptible to COVID-19.

<https://bit.ly/36zGjZH> 1-800-959-8281

### CANADA RECOVERY CAREGIVING BENEFIT (CRCB)

The CRCB provides \$500 (\$450 after taxes withheld) for up to 42 weeks per household for workers:

- unable to work for at least 50% of the week because they must care for a child under the age of 12 or family member because schools, day-cares or care facilities are closed due to COVID-19;
- because the child or family member is sick and/or required to quarantine or is at high risk of serious health implications because of COVID-19.

<https://bit.ly/2F6YxXm> 1-800-959-8281

### SOCIAL INSURANCE NUMBER

You can apply for your **Social Insurance Number (SIN)** online. Agents are available Monday to Friday, 8:30 am to 4:30 pm Canadian Local Time, except on statutory holidays.

<https://bit.ly/3o4Wq8r> 1-866-274-6627

Fill out our online service request form to let us know how we can help you, and we'll get back to you in two business days: [eservices.canada.ca](https://www.eservices.canada.ca)

Not sure if you need to repay the **Canada Emergency Response Benefit**? Go to [Canada.ca/repay-cerb](https://www.canada.ca/repay-cerb) or call **1-800-959-8281**.

For a complete list of programs, services and resources available through the Government of Canada visit: [Canada.ca/coronavirus](https://www.canada.ca/coronavirus)